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HERSHKOVITZ & ASSOCIATES
PATENT AGENCY
2845 DUKE STREET
ALEXANDRIA, VA 22314
703-370-4800

In re application of : Brent Magouirk et al
Application No. : 10/052,577
Filed : January 18, 2002
For : Customer Management System

Docket No.: P68364
Group Art Unit: 3623
Examiner: Johnna Loftis

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Transmitted herewith is a **Power of Attorney and Loss of Entitlement** in the above-captioned application.

The fee has been calculated as shown below:

| Claims After Amendment | No. of Claims Previously Paid | Present Extra | Small Entity | | Large Entity | |
|-------------------------------------|----------------------------------|------------------|--------------|-----|--------------|-----|
| | | | Rate | Fee | Rate | Fee |
| *Total Claims: | | | x 25= | \$ | x 50= | \$ |
| **Indep. Claims: | | | x 100= | \$ | x 200= | \$ |
| Multiple Dependent Claims Presented | | +180= | \$ | | +360= | \$ |
| Extension Fees for Month | | | \$ | | \$ | |
| | | | \$ | | 500 | \$ |
| | | Total: | \$ | | Total: | \$ |

* If less than 20, write 20

**If less than 3, write 3

Please charge my Deposit Account No. 50-2929 in the amount of \$

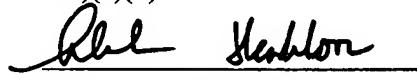
A Check in the amount of \$ to cover the necessary fee is included.

The U.S. Patent and Trademark Office is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 50-2929:

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 C.F.R. 1.17, including any required extension of time fees in any concurrent or future reply requiring a petition for extension of time for its timely submission (37 CFR 1.136)(a)(3).

June 15, 2007
Date


Abraham Hershkovitz
Reg. No. 45,294



P68364.A01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Brent MAGOUIRK et al

Examiner: Johnna Loftis

Appl. No.: 10/052,577

Art Unit: 3623

Filed: January 18, 2002

Confirmation No.: 7360

For: CUSTOMER MANAGEMENT SYSTEM

LOSS OF ENTITLEMENT

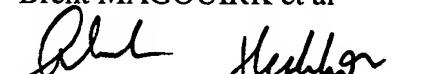
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

The PTO is hereby informed that the above-identified application no longer qualifies for small entity status.

Should the Patent Office have any questions or comments regarding this matter, the undersigned may be contacted at the below-listed telephone number.

Respectfully submitted,
Brent MAGOUIRK et al



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June 15, 2007
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